



What Makes Us Different

- We deliver SIP Trunking and Hosted Voice service.
- We built, own, and operate our own service platform, portal, and billing. We can react quickly and innovate – no third party involvement.
- We have local resources and data centers in key cities across the US.
- 100% channel sales – we don't compete with partners.
- Financially strong – 39 consecutive quarters of growth. 99% customer retention rate.
- We assign a project manager to every deal.
- We are experts at porting and provisioning.
- Hosted Voice is perfect for 5-10 seats.
- Peering with major carriers means less hops and better voice quality.



8 Consecutive
Years



4 Consecutive
Years



Recognized
Innovator



Internet Telephony
Product of the Year

Why Use Our SIP Trunking?

- Certified interoperable with most phone systems.
- Officially compliance tested with Avaya, Mitel, and Yeastar.
- Autodetecting disaster recovery included free.
 - Up to 3 failover routes per individual DID or toll-free number. Fail to second ISP, another PBX, analog line, or cell phone (or any combination).
- Share one service plan across multiple locations (trunk sharing – saves money).
- nexVortex is a toll-free RespOrg.
- Robust remote phone E911 support.

Sweet Spots

- Multisite applications.
 - Trunk sharing saves money.
 - Autodetecting disaster recovery perfect for business continuity.
- Remote workers/remote phones.

Managed SIP (mSIP)

- QoS with definitive troubleshooting.
- On-premise gateway provides demarcation point for quality measurement and visibility.
- Voice quality measured at multiple points along call path (premise to PSTN).
- nexVortex peers with most major carriers (lowers latency, packet loss, jitter).
- Calls delivered to PSTN over a private MPLS network – guarantees quality.

Sweet Spots

- QoS perfect for PRI replacement.
- Large customers who have been afraid to move to SIP due to QoS challenges.
- Mission critical voice applications like medical practices, law firms, and corporate headquarters.

(mSIP) Direct Peering



Contact Information

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Quotes and Orders:

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nexVortex Hosted Voice – Fast and Easy

- 5 seat package – fast and easy setup.
- Bring us your small deals.
- All features included in one price.
- Mix and match contact center seats (cloudQ®) with regular hosted seats for the same price.

Managed Hosted Voice (mHV)

- Delivers quality, availability, visibility, and business continuity for Hosted Voice customers.
- **mHV with Dual ISP Deployment Option**
 - Replicates and recombines voice packets over two different ISPs to reduce packet loss and increase voice quality. Can be added to any hosted voice account for \$35/location/month.
- **mHV with LTE Deployment Option.**
 - Carries voice and data over primary ISP. In the event of a failure of primary ISP, it replicates voice and data over LTE.
 - LTE modem and service included from nexVortex. See pricing sheets or call for pricing.

Sweet Spots

- Retail customers needing business continuity to protect voice and point of sale (restaurants, muffler shops, salons).
- mHV with dual ISP – hosted voice quality for medical practices, accounting firms, and real estate offices.

Pricing

Hosted Voice – 5 Seat Package

Communicate More Effectively + Affordably with nexVortex Hosted Voice Small Business Service Plans

Hosted Voice Base Plan

- 5 seat package – all features included in one price.
- Easily add users as you grow.
- Keep your existing phone numbers.
- Use a desk phone, mobile app, or both.
- Free calling included:
 - Inbound calls to your local numbers, 5 phone numbers (DID) included.
 - Outbound calling to contiguous US 48 states and Canada.
- Maintenance-free service.
- Rent or purchase phones from nexVortex or keep your existing phones.

\$99⁹⁹ per month

Add users for
\$19.99 per month

Pricing is based on 3-year term.
Shorter term options are also available.

SIP Plans

- SIP Line plans start at \$24.99/month
- SIP Burstable Trunk Plans start at \$139/month
- Other plans available

(mSIP) Base Package Pricing

For Scalability

3 Year Commitment = \$329 MRC

Assumes Customer Provided Internet

Channels	23 Included (\$14.99 per additional Channel)	
SBC	ADTRAN Rental Included <i>Optional PRI Handoff(s)</i>	
Inbound DID Calling	Unlimited Calling	
DIDs & TF	23 DIDs & 1 TF Included <i>(More DIDs can be purchased)</i>	
Outbound Calling	3,000 Minutes Included, 1.8 Overage	
Also Available	Unlimited Minute Option	10K Minute Bundles
Auto Detecting DR	Included	
Monitoring & Alerts	Included	

(mSIP) Base Package Pricing

For Named Major Markets*

3 Year Commitment = \$299.99 MRC

Assumes Customer Provided Internet

Channels	12 Included
SBC	ADTRAN Rental Included <i>SIP or PRI handoff includes Free Calling</i>
Inbound DID Calling	Unlimited Calling
DIDs & Toll Free	20 DIDs & 1 TF Included <i>(More DIDs can be purchased)</i>
Outbound Calling	Unlimited Calling
Auto Detecting DR	Included
Monitoring & Alerts	Included

* This mSIP plan is valid for named major markets which include Atlanta, DC, Baltimore, Richmond, Charlotte, and Dallas. For other major cities, a similar package may exist at slightly different pricing. Call for details.